



# FIRST RELEASE



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## TOURISM STATISTICS Tourism in BIH, November 2017

In November 2017 tourists realised 74,681 tourist arrivals in Bosnia and Hercegovina which represent the decrease by 39.6% as compared to October 2017 and increase by 11.9% as compared to November 2016. Tourists realised 148,011 tourist nights which represent the decrease by 38.0% as compared to October 2017 and increase by 11.2% as compared to November 2016. Domestic tourists share of total number of overnight stays was 37.0% and foreign tourists share was 63,0%.

The number of domestic tourist nights decreased by 17.9% as compared to October 2017 and increased by 3.0% as compared to November 2016. Foreign tourist nights decreased by 45.8% as compared to October 2017 and increased by 16.6% as compared to November 2016.

Concerning the structure of foreign tourist nights in November 2017, the most of them (57.8%) were realised by tourists from: Croatia (21.0%), Serbia (12.2%), Slovenia (6.4%), Turkey (5.6%), Italy (5.3%), Hungary (4.2%) and Germany (4.8%) and. Tourists from other countries realised 42.2% of tourist nights.

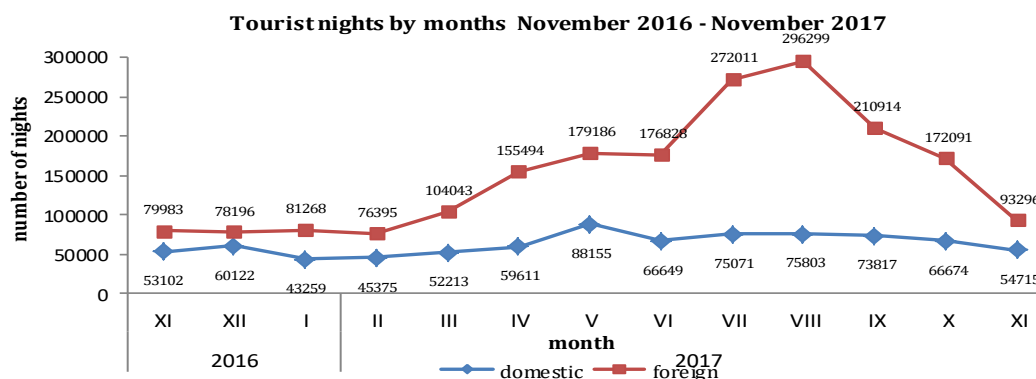
Regarding the average detention of foreign tourist stays in our country on the first place comes: Hungary with average stay by 5.6 nights, Kuwait 3.8 nights, Iran 3.7 nights, Qatar 3.5 nights, Cypar and Romania by 3.4 nights, Ireland and Saudi Arabi 3.2 nights.

Available rooms, apartments and camping sites for tourists in Bosnia and Herzegovina in November 2017 amounted to 18,200, which is 10.6% increase compared to November 2016. Number of available beds was 38,822 beds, which is increase by 12.2%, compared to the same month of 2016.

In November 2017, in the activity - Hotels and similar accommodation, number of rooms and apartments available to tourists amounted to 16,281, which is an increase of 10.4% compared to November 2016., and number of available beds amounted to 33,098 which is an increase of 10.7%, compared to the same month of the previous year.

Net occupancy rate of permanent beds was 13.4%.

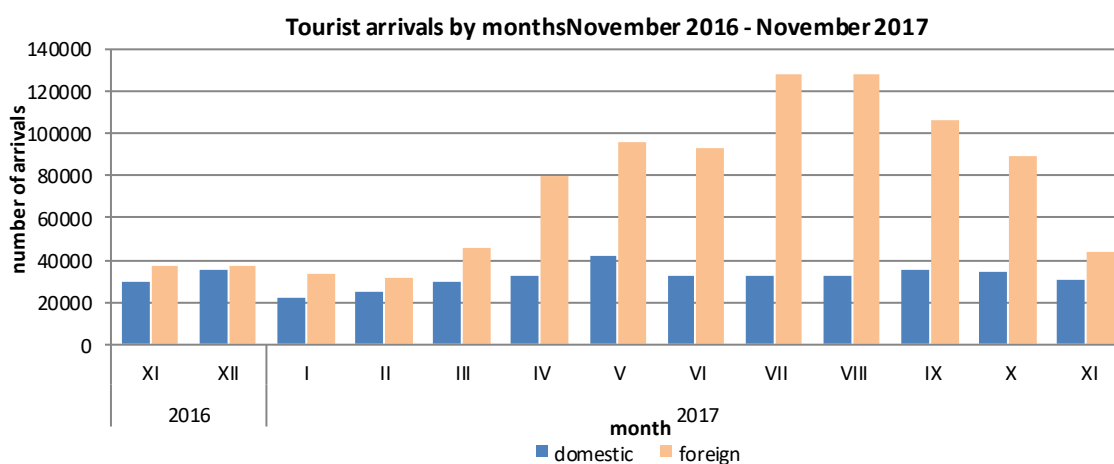
According to the type of accommodation facility the highest number of nights was recorded in Hotels and similar accommodation with share of 92.3%.



**Table 1: Tourist arrivals and nights**

	Arrivals					Nights					XI 2017	
	XI 2016*	X 2017	XI 2017	Indeksi XI 2017 X 2017	Indeksi XI 2017 XI 2016	XI 2016*	X 2017	XI 2017	Indeksi XI 2017 X 2017	Indeksi XI 2017 XI 2016	Structure of nights %	Average number of nights by arrivals
<b>TOTAL</b>	66.752	123.685	74.681	60,4	111,9	133.085	238.765	148.011	62,0	111,2	100,0	2,0
<b>Domestic tourist</b>	29.755	34.003	30.877	90,8	103,8	53.102	66.674	54.715	82,1	103,0	37,0	1,8
<b>Foreign tourist</b>	36.997	89.682	43.804	48,8	118,4	79.983	172.091	93.296	54,2	116,6	63,0	2,1

\*final data


**Table 2: Foreign tourist arrivals and nights, by country of residence**

	Arrivals					Nights					XI 2017	
	XI 2016*	X 2017	XI 2017	Indices XI 2017 X 2017	Indices XI 2017 XI 2016	XI 2016*	X 2017	XI 2017	Indices XI 2017 X 2017	Indices XI 2017 XI 2016	Structure of nights %	Average number of nights by arrivals
<b>TOTAL</b>	36.997	89.682	43.804	48,8	118,4	79.983	172.091	93.296	54,2	116,6	100,0	2,1
Albania	430	477	384	80,5	89,3	777	823	887	107,8	114,2	1,0	2,3
Austria	988	2.176	1.140	52,4	115,4	1.779	4.069	1.884	46,3	105,9	2,0	1,7
Belgium	141	662	168	25,4	119,1	303	1.220	301	24,7	99,3	0,3	1,8
Bulgaria	186	712	246	34,6	132,3	332	1.125	440	39,1	132,5	0,5	1,8
Montenegro	691	1.249	1.024	82,0	148,2	1.747	2.692	2.356	87,5	134,9	2,5	2,3
Czech Republic	252	290	223	76,9	88,5	451	632	463	73,3	102,7	0,5	2,1
Denmark	173	550	156	28,4	90,2	407	1.192	334	28,0	82,1	0,4	2,1
Estonia	7	87	11	12,6	157,1	11	164	21	12,8	190,9	0,0	1,9
Finland	48	188	45	23,9	93,8	91	358	84	23,5	92,3	0,1	1,9
France	313	1.188	309	26,0	98,7	620	2.664	716	26,9	115,5	0,8	2,3
Greece	86	626	168	26,8	195,3	140	1.916	381	19,9	272,1	0,4	2,3
Netherlands	330	1.412	707	50,1	214,2	597	3.938	3.949	100,3	661,5	4,2	5,6
Croatia	7.350	9.248	7.394	80,0	100,6	21.488	23.926	19.557	81,7	91,0	21,0	2,6
Ireland	140	530	108	20,4	77,1	346	1.958	348	17,8	100,6	0,4	3,2
Iceland	11	15	5	33,3	45,5	23	48	15	31,3	65,2	0,0	3,0

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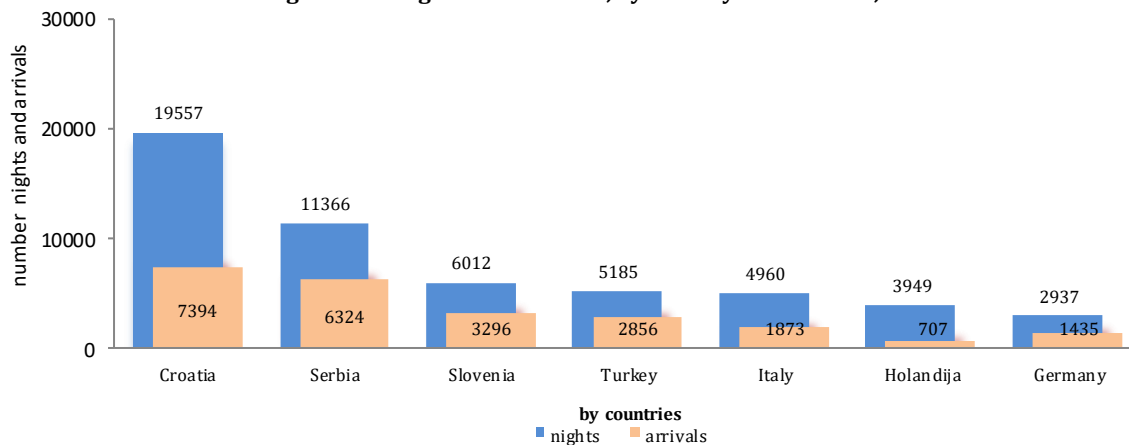
	Arrivals					Nights					XI 2017	
	XI 2016*	X 2017	XI 2017	Indices XI 2017 X 2017	Indices XI 2017 XI 2016	XI 2016*	X 2017	XI 2017	Indices XI 2017 X 2017	Indices XI 2017 XI 2016	Structure of nights %	Average number of nights by arrivals
Italy	2076	3933	1873	47,6	90,2	5087	9880	4960	50,2	97,5	5,3	2,6
Cyprus	14	39	16	41,0	114,3	23	69	55	79,7	239,1	0,1	3,4
Latvia	15	30	15	50,0	100,0	24	58	18	31,0	75,0	0,0	1,2
Lithuania	35	113	16	14,2	45,7	82	151	38	25,2	46,3	0,0	2,4
Luxembourg	23	37	20	54,1	87,0	51	61	39	63,9	76,5	0,0	2,0
Hungary	276	1.630	338	20,7	122,5	565	2.609	762	29,2	134,9	0,8	2,3
FYR of Macedonia	525	788	499	63,3	95,0	1.102	1.726	1.071	62,1	97,2	1,1	2,1
Malta	4	31	9	29,0	225,0	6	114	16	14,0	266,7	0,0	1,8
Norway	141	357	145	40,6	102,8	331	844	314	37,2	94,9	0,3	2,2
Germany	1.196	3.560	1.435	40,3	120,0	2.425	8.316	2.937	35,3	121,1	3,1	2,0
Poland	343	2.025	416	20,5	121,3	881	4.100	1.030	25,1	116,9	1,1	2,5
Portugal	50	182	36	19,8	72,0	137	383	84	21,9	61,3	0,1	2,3
Romania	184	452	213	47,1	115,8	423	1.410	717	50,9	169,5	0,8	3,4
Russian Federation	160	334	368	110,2	230,0	344	649	745	114,8	216,6	0,8	2,0
Slovakia	142	212	170	80,2	119,7	246	452	318	70,4	129,3	0,3	1,9
Slovenia	2.975	7.931	3.296	41,6	110,8	5.139	13.750	6.012	43,7	117,0	6,4	1,8
Serbia	4.830	6.369	6.324	99,3	130,9	8.785	11.529	11.366	98,6	129,4	12,2	1,8
Spain	394	774	247	31,9	62,7	1.049	1.715	555	32,4	52,9	0,6	2,2
Switzerland (including Liechtenstein)	245	800	348	43,5	142,0	428	1.745	718	41,1	167,8	0,8	2,1
Sweden	821	1.016	694	68,3	84,5	1.588	2.632	2.178	82,8	137,2	2,3	3,1
Turkey	2.646	8.265	2.856	34,6	107,9	4.633	12.808	5.185	40,5	111,9	5,6	1,8
United Kingdom	469	1.098	583	53,1	124,3	1.011	2.771	1.535	55,4	151,8	1,6	2,6
Ukraine	109	118	60	50,8	55,0	199	362	167	46,1	83,9	0,2	2,8
Other European countries	227	238	199	83,6	87,7	578	769	587	76,3	101,6	0,6	2,9
Egypt	64	49	75	153,1	117,2	201	167	200	119,8	99,5	0,2	2,7
South Africa	2	28	14	50,0	700,0	4	57	33	57,9	825,0	0,0	2,4
Other African countries	50	139	114	82,0	228,0	128	592	318	53,7	248,4	0,3	2,8
Canada	105	838	145	17,3	138,1	242	1.681	321	19,1	132,6	0,3	2,2
USA	1.284	2.549	1.216	47,7	94,7	2.518	5.716	2.664	46,6	105,8	2,9	2,2
Other Northern American countries	22	53	31	58,5	140,9	63	92	62	67,4	98,4	0,1	2,0
Brazil	61	382	183	47,9	300,0	118	709	379	53,5	321,2	0,4	2,1
Other Southern and Central American countries	220	638	139	21,8	63,2	512	1.114	248	22,3	48,4	0,3	1,8
Bahrain <sup>1)</sup>	180	272	210	77,2	116,7	607	735	643	87,5	105,9	0,7	3,1
India	63	107	90	84,1	142,9	198	260	215	82,7	108,6	0,2	2,4
Iran	28	32	19	59,4	67,9	71	105	70	66,7	98,6	0,1	3,7
Israel	72	632	91	14,4	126,4	207	1.261	217	17,2	104,8	0,2	2,4
Japan	338	1.000	461	46,1	136,4	436	1.386	520	37,5	119,3	0,6	1,1
Republic of Korea	1.552	6.575	1.811	27,5	116,7	1.651	6.938	1.911	27,5	115,7	2,0	1,1
Qatar <sup>1)</sup>	81	66	102	154,5	125,9	235	144	362	251,4	154,0	0,4	3,5
China	483	5.597	2.065	36,9	427,5	715	6.086	2.461	40,4	344,2	2,6	1,2
Kuwait	193	391	267	68,3	138,3	700	1.504	1.022	68,0	146,0	1,1	3,8
Saudi Arabia	479	726	273	37,6	57,0	1.178	1.894	879	46,4	74,6	0,9	3,2
United Arab Emirates <sup>1)</sup>	920	1.220	839	68,8	91,2	2.654	3.605	2.355	65,3	88,7	2,5	2,8
Other Asian countries (including Malaysia i Oman)	1.562	7.864	3.084	39,2	197,4	2.804	11.122	4.621	41,5	164,8	5,0	1,5
- Malaysia <sup>2)</sup>	-	3.082	1.085	35,2	-	-	3.567	1.230	34,5	-	1,3	1,1
- Oman <sup>2)</sup>	-	994	512	51,5	-	-	2.436	1.383	56,8	-	1,5	2,7
Australia	141	672	177	26,3	125,5	416	1.138	400	35,1	96,2	0,4	2,3
New Zealand	8	83	17	20,5	212,5	23	123	30	24,4	130,4	0,0	1,8
Other countries of Oceania	43	27	117	433,3	272,1	53	34	222	652,9	418,9	0,2	1,9

1) The 2016 Bahrain, Qatar and United Arab Emirates are separately from Other Asian countries and presented individually

2) The 2017 Malaysia and Oman are separately from Other Asian countries and presented individually

\*final data

### Foreign tourist nights and arrivals, by country of residence, November 2017



	Arrivals					Nights					XI 2017
	XI 2016*	X 2017	XI 2017	Indeksi $\frac{XI\ 2017}{X\ 2017}$	Indeksi $\frac{XI\ 2017}{XI\ 2016}$	XI 2016*	X 2017	XI 2017	Indeksi $\frac{XI\ 2017}{X\ 2017}$	Indeksi $\frac{XI\ 2017}{XI\ 2016}$	Structure of nights %
<b>Total</b>	<b>66.752</b>	<b>123.685</b>	<b>74.681</b>	<b>60,4</b>	<b>111,9</b>	<b>133.085</b>	<b>238.765</b>	<b>148.011</b>	<b>62,0</b>	<b>111,2</b>	<b>100,0</b>
Hotels and similar accommodation	63.179	117.442	70.884	60,4	112,2	123.446	221.961	136.560	61,5	110,6	92,3
Holiday and other short-stay accommodation	2.392	4.168	2.472	59,3	103,3	4.936	8.935	5.238	58,6	106,1	3,5
Camps and camping grounds	137	305	61	20,0	44,5	169	459	112	24,4	66,3	0,1
Other accommodation	1.044	1.770	1.264	71,4	121,1	4.534	7.410	6.101	82,3	134,6	4,1
<b>Domestic tourist</b>	<b>29.755</b>	<b>34.003</b>	<b>30.877</b>	<b>90,8</b>	<b>103,8</b>	<b>53.102</b>	<b>66.674</b>	<b>54.715</b>	<b>82,1</b>	<b>103,0</b>	<b>37,0</b>
Hotels and similar accommodation	28.064	31.464	28.652	91,1	102,1	48.481	59.303	47.757	80,5	98,5	32,3
Holiday and other short-stay accommodation	1.127	1.245	1.181	94,9	104,8	1.809	1.811	1.967	108,6	108,7	1,3
Camps and camping grounds	32	10	3	30,0	9,4	34	10	3	30,0	8,8	0,0
Other accommodation	532	1.284	1.041	81,1	195,7	2.778	5.550	4.988	89,9	179,6	3,4
<b>Foreign tourist</b>	<b>36.997</b>	<b>89.682</b>	<b>43.804</b>	<b>48,8</b>	<b>118,4</b>	<b>79.983</b>	<b>172.091</b>	<b>93.296</b>	<b>54,2</b>	<b>116,6</b>	<b>63,0</b>
Hotels and similar accommodation	35.115	85.978	42.232	49,1	120,3	74.965	162.658	88.803	54,6	118,5	60,0
Holiday and other short-stay accommodation	1.265	2.923	1.291	44,2	102,1	3.127	7.124	3.271	45,9	104,6	2,2
Camps and camping grounds	105	295	58	19,7	55,2	135	449	109	24,3	80,7	0,1
Other accommodation	512	486	223	45,9	43,6	1.756	1.860	1.113	59,8	63,4	0,8

<sup>1)</sup> The Classification of Economic Activities of BiH 2010

\*final data

**Table 4: Tourist arrivals and nights, by organisation of tourist arrivals**

	Individual arrangement						Organised trip					
	Arrivals tourist			Nights tourist			Arrivals tourist			Nights tourist		
	XI 2016*	XI 2017	Indices <u>XI 2017</u> XI 2016	XI 2016	XI 2017	Indices <u>XI 2017</u> XI 2016	XI 2016*	XI 2017	Indices <u>XI 2017</u> XI 2016	XI 2016*	XI 2017	Indices <u>XI 2017</u> XI 2016
<b>Total</b>	51.481	59.396	115,4	104.056	122.512	117,7	15.271	15.285	100,1	29.029	25.499	87,8
<b>Domestic tourist</b>	24.854	26.789	107,8	44.031	48.236	109,6	4.901	4.088	83,4	9.071	6.479	71,4
<b>Foreign tourist</b>	26.627	32.607	122,5	60.025	74.276	123,7	10.370	11.197	108,0	19.958	19.020	95,3

\* final data

**NOTES ON METHODOLOGY****The purpose of the statistical survey**

The purpose of the statistical survey is to monitor the tourist activity realised in commercial accommodation establishments and to provide internationally comparable BiH's statistics of tourism in accordance with current EU Regulations for the tourism statistics.

**Observation units**

Observation units are all business entities /legal units which are, by the main activity, registered in accommodation activity (division 55 - KD BiH 2010), persons as well as households that rent accommodation establishments to tourists. For the purpose of the survey, Classification of Activities in Bosnia and Herzegovina - KD BiH 2010 was used, and it is fully compliant with the European Classification of Economic Activities - NACE Rev. 2.

**Coverage**

Reporting units are all business entities (enterprises, entrepreneurs, institutions, associations etc.) and parts thereof engaged in providing accommodation servi in tourism registered according to the CA BiH 2010 under section : 55.1 (hotels and similar accommodation), 55.2 (holiday and other short - stay accommodation), 55.3 (camps and camping grounds), 55.9 (other accommodation), health institutions for their facilities in which persons stay for medical rehabilitation (costs are on persons themselves), business entities and parts thereof engaged in tourist stay in rural households, houses, camps, apartments and rooms directly rented by private persons/households. Survey covers the entire territory of Bosnia and Herzegovina.

**Source and methods of data collection**

Data on turnover of tourists (number of tourist arrivals and tourist nights) are collected from regular monthly report (TU-11 form). Reports are usually made on the basis of reception records in guest books, entities and their parts engaged in organising and arranging of tourists.

**Definitions**

**Tourism** means the activity of visitors taking a trip to a main destination outside their usual environment for less than a year, for leisure, business or other personal purpose other than to be employed by a resident entity in the place visited.

**Tourist** is every person who, outside his place of permanent residence, spends one night in a hotel or some other accommodation facility for reasons of rest, recreation, health, study, sport, religion, family, business, public tasks or meeting.

**Residence** is a place where a person came with the intention of permanent stay. Tourist is registered in every place or establishment where he stays and, therefore, in case he/she changes the place or establishment, he/she must register again, which results in data ambiguity. Consequently, the statistics register the number of tourist arrivals and not the number of tourists.

**Domestic tourist** is a person with permanent residence in the BiH who spends at least one night in a hotel or same other accommodation establishment outside their place or residence.

**Foreign tourist** is every person with permanent residence outside in BiH who temporarily resides in BiH and who spends at least one night in a hotel or same other accommodation establishment.

**Tourist arrivals** refer to the number of persons (tourists) who arrived and registered their stay in an accommodation establishment.

**Tourist nights** refer to every registered overnight stay of a person (tourist) in an accommodation establishment.

**Accommodation capacities** are presented as the number of rooms, apartments and camping sites, and the number of permanent beds.

**Permanent beds** are those that are regularly ready-made for renting to guests.

**Occupancy rate of permanent beds (net)** in the reference period is obtained by dividing the total number of nights by the number of beds on offer and the number of days when the beds are actually available for use during the reference period. The data are expressed as a percentage.

**Organization of tourist arrivals** represent the way of organising touristic arrangements. Depending on the way of organising, touristic arrangement can be individual or organised (travel agency).

#### **Symbols**

- no occurrence

0,0 value not zero but less than 0,05 unit of measure use

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**First Release data are also published on the Internet**

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