



# SAOPĆENJE

## FIRST RELEASE



Molimo korisnike da prilikom upotrebe podataka obavezno navedu izvor  
*Users are kindly requested to mention the data source*

GODINA/ YEAR III

SARAJEVO, 04.10.2019.

BROJ/ NUMBER 1

## INFORMACIONO DRUŠTVO

### INFORMATION SOCIETY

### KORIŠTENJE INFORMACIONO - KOMUNIKACIONIH TEHNOLOGIJA U DOMAĆINSTVIMA I POJEDINAČNO, 2019., prvi rezultati

*Usage of information and communication technologies in households and individuals 2019, first results*

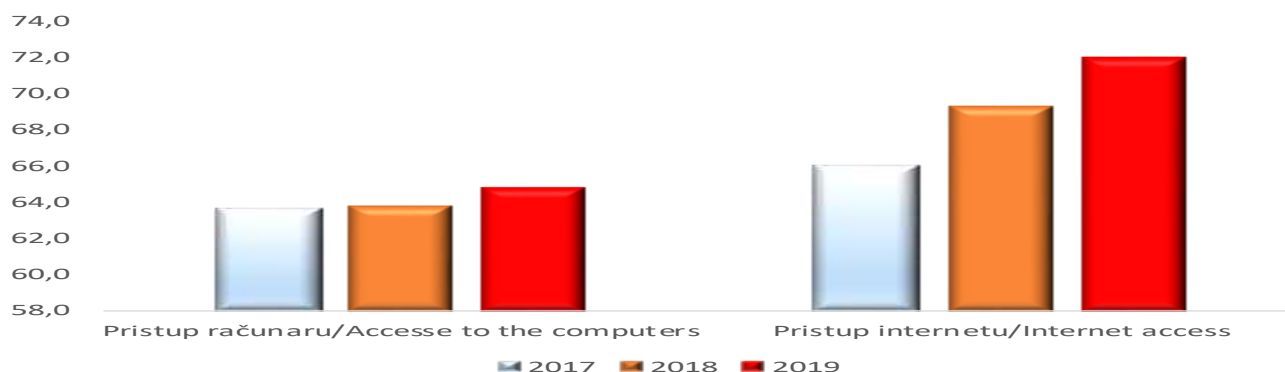
#### DOMAĆINSTVA / HOUSEHOLDS

<b>Domaćinstva u kojima je omogućen pristup računaru ( desktop, laptop, netbook, tablet, osim smart phone)</b> <i>Households where computer access is enabled (Any type of: desktop, laptop, netbook, tablet, except smartphone)</i>	<b>%</b>
Procenat domaćinstava koja imaju pristup računaru <i>Percentage of households with access to computer</i>	<b>64,8</b>

<b>Pristup internetu u domaćinstvu / Internet access in the household</b>	<b>%</b>
Procenat domaćinstava koja imaju pristup Internetu <i>Percentage of households with Internet access</i>	<b>72,0</b>
Procenat domaćinstava koja nemaju pristup Internetu <i>The percentage of households that do not have access to the Internet</i>	<b>27,3</b>
Procenat domaćinstava koja ne znaju da li imaju pristup Internetu <i>Percentage of households that do not know whether they have Internet access</i>	<b>0,7</b>

#### G.1.1. Procenat domaćinstava koja imaju pristup računaru i internetu, Bosna i Hercegovina.

*G.1.1. Percentage of households with access to computers and the Internet, Bosnia and Herzegovina.*



## POJEDINCI / INDIVIDUALS<sup>1</sup>

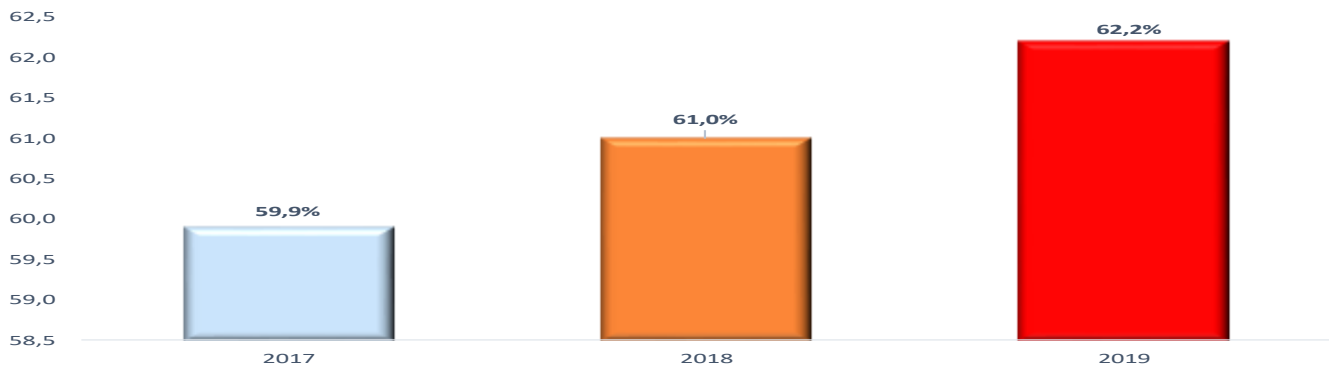
### Pojedinci, zadnji put koristili računar :

Individuals used the computer fthe last time:

	%
• U posljednja 3 mjeseca / In the last 3 months	62,2
• Više od 3 mjeseca (manje od 1 godine) / More than 3 months (less than 1 year)	2,2
• Više od 1 godine / More than 1 year	6,9
• Nikada nije koristio/ la računar / Never used a computer	28,7

### G.1.2.Procenat pojedinaca koji su koristili računar u posljednja 3 mjeseca , Bosna i Hercegovina.

G.1.2. Percentage of individuals who have used a computer in the last 3 months, Bosnia and Herzegovina.



### Pojedinci: Upotreba interneta

Individuals: Use of the internet

%

#### Pojedinci zadnji put koristili internet:

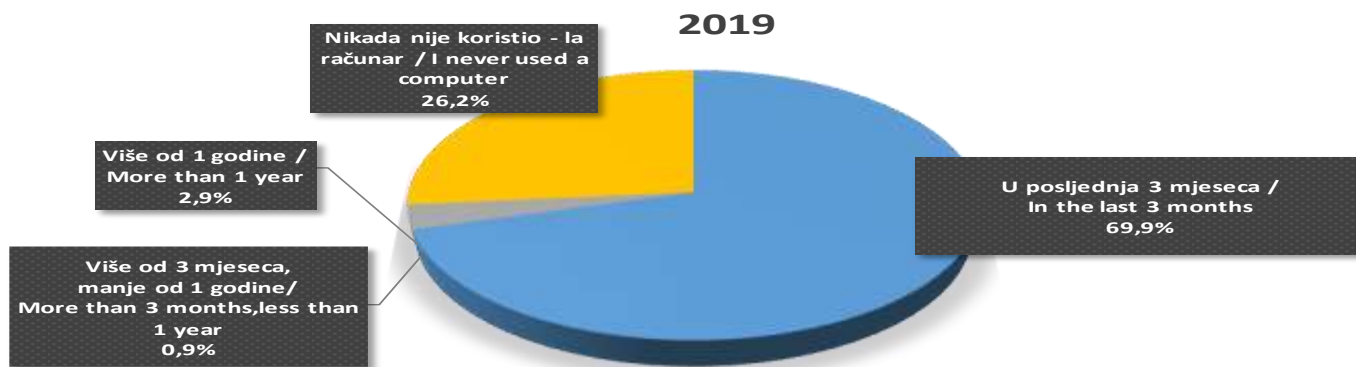
Individuals used the Internet last time

• U posljednja 3 mjeseca / In the last 3 months	69,9
• Više od 3 mjeseca (manje od 1 godine) / More than 3 months (less than 1 year)	0,9
• Viš od 1 godine / More than 1 year	2,9
• Nikada nisam koristio - la računar / Never used a computer	26,2

### G.1.3.Procenat pojedinaca, zadnji put koristili inernet, Bosna i Hercegovina.

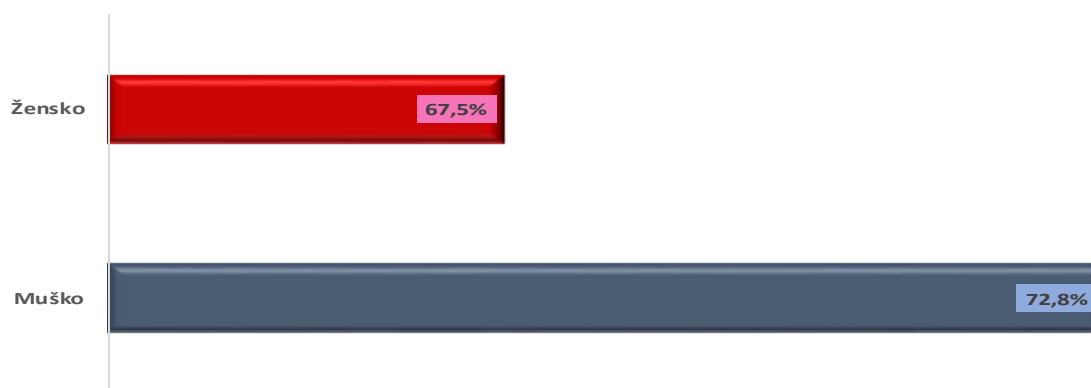
G.1.3. Percentage of Individuals used the Internet the last time, Bosnia and Herzegovina.

<sup>1</sup> Referentni period istraživanja je I kvartal 2019. godine.  
The reference period of the survey is the I quarter of 2019.



#### G. 1.4 Udio korisnika interneta, prema polu za 2019., Bosna i Hercegovina:

G. 1.4. Internet usage by individuals, by gender, for 2019., Bosnia and Herzegovina:



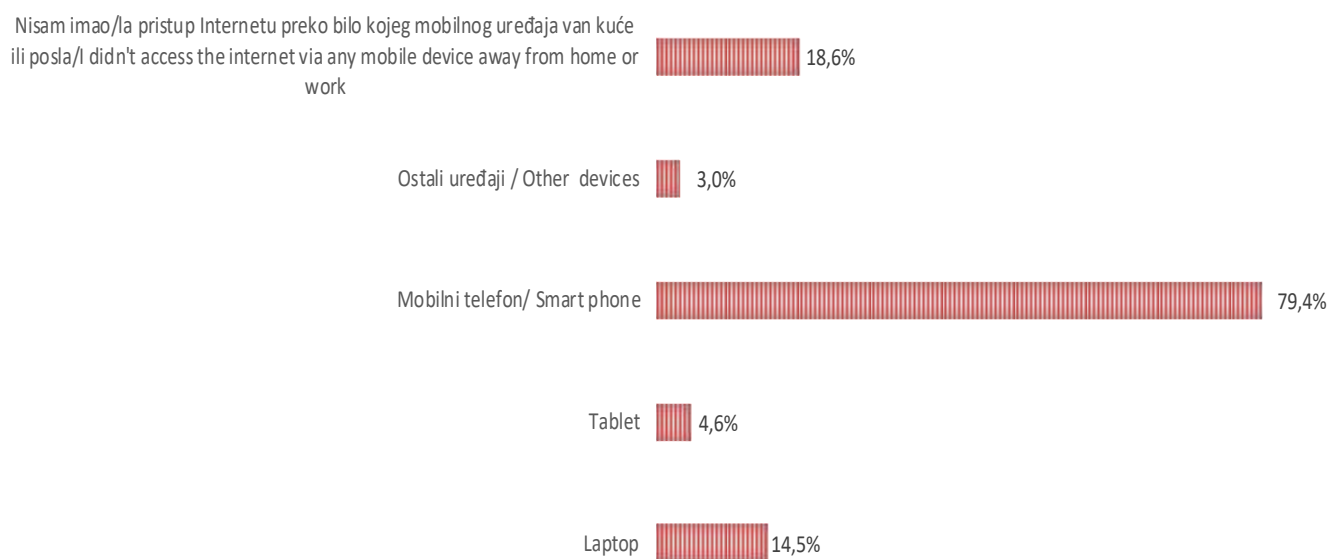
#### G.1.5. Najčešći razlog korištenja interneta u privatne svrhe u 2019., Bosna i Hercegovina:

G 1.5. The most common reason for using the Internet for private purposes in 2019., Bosnia and Herzegovina:



### G.1.6. Tipovi uređaja koji se koriste za pristup internet van kuće ili posla u posljednja 3 mjeseca.<sup>2</sup>

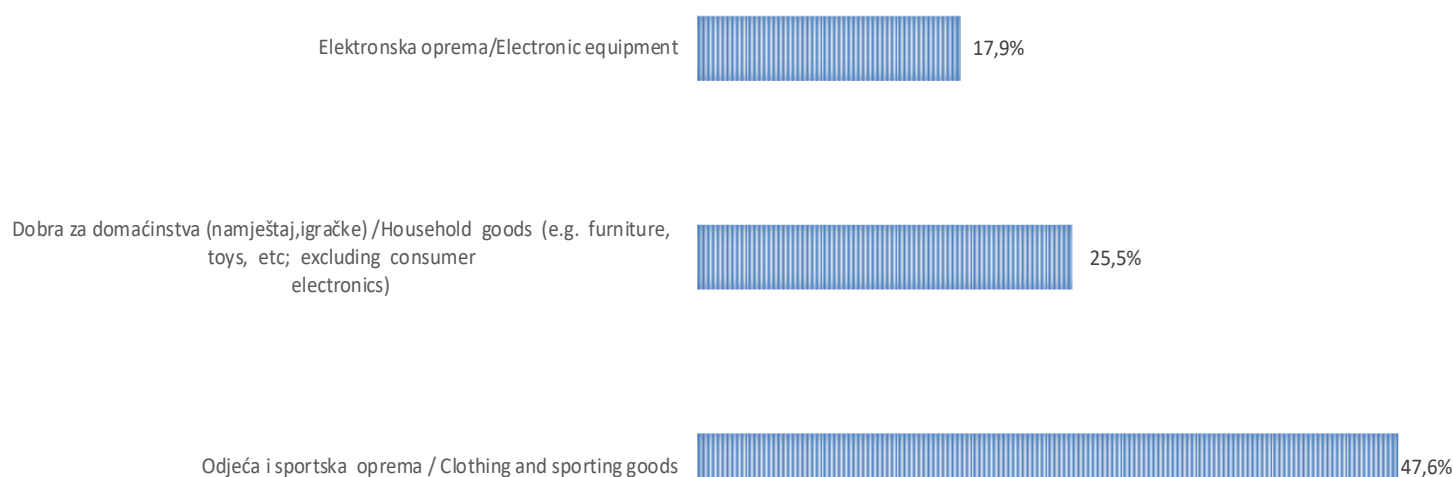
G.1.6. The type of device used to access the Internet away from home or work in the last 3 months.<sup>2</sup>



### G.1.7. Najčešće vrste proizvoda naručenih preko interneta:

G.1.7. The most common types of products ordered via the internet:

<sup>2</sup> Referentni period istraživanja je I kvartal 2019. godine.  
The reference period of the survey is the I quarter of 2019.



## METODOLOŠKA OBJAŠNENJA

### Svrha istraživanja

Svrha ovoga istraživanja je prikazati nivo upotrebe računara i ostalih informaciono-komunikacionih tehnologija, te broj osoba u Bosni i Hercegovini koji su korisnici interneta, i za koje se svrhe upotrebljava internet. Ovi podaci čine važan izvor informacija za provođenje politika u sektoru informacijskog društva.

### Pravna osnova

Koncepti i definicije koje se primjenjuju za IKT istraživanja usklađeni su sa Eurostatovom metodologijom za statistike o Informacionom društvu, 2019., sa regulativom Evropskog parlamenta i Vijeća br.808/2004 o statistici Zajednice o informacionom društvu.

### Jedinice posmatranja

Jedinica posmatranja je domaćinstvo izabrano u uzorak, a jedinica anketiranja je član domaćinstva koji ima između 16 i 74 godine starosti.

### Metoda prikupljanja podataka

Podaci su prikupljeni kombinovanim metodama: putem telefonskog anketiranja (CATI) i anketnog upitnika metodom licem u lice.

### Veličina uzorka

## NOTES ON METHODOLOGY

### *Purpose of the statistical survey*

*The purpose of this survey is to show the level of use of computers and other information and communication technologies, as well as the number of people in Bosnia and Herzegovina who are Internet users and for which the Internet is used. These data constitute an important source of information for the implementation of policies in the information society sector.*

### *Legal framework*

*The concepts and definitions used in ICT surveys are harmonized with the Eurostat Methodology for Information Society Statistics, 2019., with the European Parliament and Council Regulation No. 808/2004 on Community Statistics on the Information Society.*

### *Observation units*

*Observation unit are sampled based households members aged between 16 and 74.*

### *Data collection method*

*Data were collected by combined methods: through telephone interviewing (CATI) and survey questionnaire by face-to-face.*

### *Sample size*

Uzorak je dizajniran kao dvosmjerni slučajni uzorak stratifikovan po tipu naselja. Jedinice prve faze su popisni krugovi, a jedinice druge faze su domaćinstva. Veličina uzorka na nivo Bosne i Hercegovine je 9034 domaćinstava. Uzorak za IKT-D 2019 je poduzorak Ankete o radnoj snazi, tako da su za IKT-D uključena samo ona domaćinstva, koja imaju bar jednog člana starosti između 16 i 74 godine. Stopa odgovora je 80,9%, odnosno 7313 domaćinstava

## Definicije

**IKT** (informacione i komunikacione tehnologije) su softveri i hardveri upotrijebljeni za komuniciranje podacima (npr. računar, telefaks, internet, fiksni i mobilni telefon).

**Računari** uključuju personalne računare (PC), prijenosne računare (laptop), tablete i ostale prijenosne uređaje (osim pamernih telefona).

**Elektronska trgovina:** Kupovina ili prodaja dobara ili usluga preko Interneta.

*The sample is designed as a two-stage random sample, stratified by type of settlements. Units of the first stage are enumeration areas, while units of the second stage are households*

*Sample size is 9066 households. The sample for ICT-D 2019, is a subsample of the Labor Force Survey, by involving only those households for IKT-D who have at least one member aged between 16 and 74. The response rate is 80.9%, or 7313 households.*

## Definitions

**ICT** (Information and Communication Technology) are software and hardware used for data communication (e.g. computer, fax, the internet, fixed mobile phone).

**Computers** include personal computers (PCs), portable computers (laptops), tablets and other portable devices except smartphones).

**Electronic commerce:** Purchase or sale of goods or services using the Internet.

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Podaci iz ovog saopćenja objavljuju se i na internetu  
*First Release data are also published on the Internet*

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