#### BOSNIA AND HERZEGOVINA AGENCY FOR STATISTICS OF BOSNIA AND HERZEGOVINA



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# **BUSINESS STATISTICS**

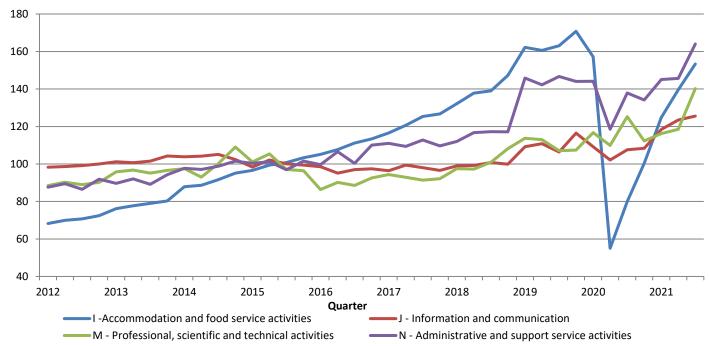
# **OTHER SERVICES TURNOVER INDICES IN BIH, III QUARTER 2021.**

The total seasonally adjusted turnover of other services in the third quarter of 2021 increased by 7.9% compared to the second quarter of 2020. The increase in turnover was recorded in the section of accommodation and food service activities in the amount of 9.9%, information and communications of 1.7%, administrative and support service activities of 12.6% and in professional, scientific and technical activities 18.3%.

The largest increase in turnover was recorded in the division of Travel agency, tour operator reservation service and related activities by 104.0%, while the largest decrease in turnover was recorded in the division of publishing activities by 8.5%.

The turnover index of other services in the third quarter of 2021 increased by 34.9% compared to the base (2015) year. The growth of the turnover index was achieved in the sections of information and communication by 25.5%, administrative and support service activities by 64.0% and professional, scientific and technical activities by 40.2%. In the section of accommodation and food preparation and serving activities, an increase of 53.3% was recorded compared to the base (2015) year.

The data are seasonally adjusted.

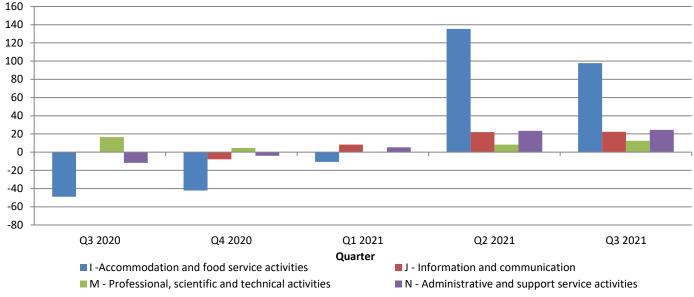


#### Indices of Other services turnover, seasonally adjusted series BiH, 2015=100

The total turnover of other services, working day adjusted, in the third quarter of 2021 increased by 21.8% compared to the same quarter of the previous year. An increase in turnover was recorded in the sections of accommodation and food service activities in the amount of 97.7%, professional, scientific and technical activities by 12.5%, information and communications by 15.6%, as well as in administrative and support service activities by 22.3%.

The highest increase in turnover was recorded in the section of Motion picture, video and television programme production, sound recording and music publishing activities in the amount of 145.3%, while the largest decrease in turnover was recorded in the section of Publishing activities in the amount of 19.2%.

Data are seasonally adjusted.



Annual growth rates in Other services turnover, working day adjusted series BiH

In the structure of turnover of other services (original, unadjusted data) in the third quarter of 2021, the largest share was achieved in the field of information and communication (51.5%), followed by professional, scientific and technical activities (26.3%), administrative and support service activities (9.6%) and provision of accommodation and food service activities (12.6%).

	S	easonally a	djusted dat	working day adjusted data				
Name of activity- KD BiH 2010	<u>    2021</u>    2021	<u>   2021</u>   2021	<u>    2021</u> ø2020	<u>III 2021</u> ø2015	<u>    2021</u>     2020	<u>   2021</u>    2020	<u>I 2021</u> I 2020	
Total other services	7.9	3.9	21.8	34.9	21.8	22.79	3.9	
I - Accommodation and food service activities	9.9	11.8	56.3	53.3	97.7	135.4	-10.7	
J - Information and communication	1.7	4.3	17.5	25.5	15.6	22.1	8.3	
M <sup>1</sup> - Professional, scientific and technical activities	18.3	2.0	20.8	40.2	12.5	8.3	-0.1	
N <sup>2</sup> - Administrative and support service activities	12.6	0.4	22.7	64.0	22.3	23.4	5.2	

Table 1: Basic value indicators of other services turnover in BiH

\*\*data for previous period are revised

1 excluding group 70.1 and divisions 72 i 75

2 excluding division 77 i groups 81.1 i 81.3

### Table 2: Quarterly growth rates of other services turnover calculated from value indices

14010 21	Quarterly growth rates of other services turnover	laiculatet	i ii oiii vai	ue muice	3	
Code KD BiH 2010	Activity- KD BiH 2010	<u>    2020</u>    2020	<u>IV 2020</u> III 2020	<u>I 2021</u> IV 2020	<u>   2021</u>   2021	<u>    2021</u>    2021
I, J, M, N	Total services	10.8	-1.7	8.6	3.9	7.9
I	Accommodation and food service activities	45.2	25.6	24.4	11.8	9.9
155	Accommodation	69.9	29.0	31.3	14.3	7.8
156	Food and beverage service activities	32.3	23.3	19.6	9.9	11.5
J	Information and communication	5.4	0.7	9.3	4.3	1.7
J58	Publishing activities	21.8	-4.7	1.8	-8.3	-8.5
J59	Motion picture, video and television programme production, sound recording and music publishing activities	15.0	56.5	16.5	1.2	32.9
J60	Programming and broadcasting activities	13.3	5.5	2.1	2.6	-0.1
J61	Telecommunications	0.2	1.8	1.4	0.6	-0.6
J62	Computer programming, consultancy and related activities	12.5	-4.9	33.3	10.2	6.0
J63	Information service activities	24.5	15.7	-11.5	26.0	0.1
M <sup>1</sup>	Professional, scientific and technical activities	14.0	-10.3	3.4	2.0	18.3
M69, M70.2	Legal and accounting activities, Management consultancy activities	8.4	0.0	9.1	3.1	1.8
M71	Architectural and engineering activities; technical testing and analysis	6.5	-16.7	1.8	1.7	26.4
M73	Advertising and market research	46.1	-0.7	2.8	2.0	11.6
M74	Other professional, scientific and technical activities	18.1	12.3	15.0	1.1	8.8
N <sup>2</sup>	Administrative and support service activities	16.4	-2.7	8.2	0.4	12.6
N78	Employment activities	12.3	8.7	5.6	-1.0	0.7
N79	Travel agency, tour operator reservation service and related activities	201.1	-12.4	10.1	13.8	104.4
N80	Security and investigation activities	10.5	-4.0	-0.3	-0.7	0.4
N81.2	Cleaning activities	7.2	6.1	0.4	5.3	-6.5
N82	Office administrative, office support and other business support activities	9.9	-4.1	23.2	-2.1	11.6

\*seasonally adjusted data \*data for previous period are revised 1 excluding group 70.1 and divisions 72 i 75 2 excluding division 77 and groups 81.1 i 81.3

Table 5: Annual growth fates of other services turnover calculated from value mulces	Table 3: Annual growth rates of other services turnover calculated	from value indices
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Code	Annual growth rates of other services turnover cal					
KD BiH 2010	Activity- KD BiH 2010	<u>IV 2020</u> IV 2019	<u>  2021</u>   2020	<u>II 2021</u> II 2020	<u>    2021</u>     2020	<u>I-III 2021</u> I-III 2020
I, J, M, N	Total services	-7.5	3.9	22.8	21.8	16.2
I	Accommodation and food service activities	-42.1	-10.7	135.4	97.7	58.1
155	Accommodation	-57.0	-18.1	204.0	116.0	66.4
156	Food and beverage service activities	-26.1	-4.3	102.3	82.6	51.8
J	Information and communication	-8.0	8.3	22.1	15.6	15.3
J58	Publishing activities	-9.4	1.4	8.5	-19.2	-6.4
J59	Motion picture, video and television programme production, sound recording and music publishing activities	-25.2	-25.3	112.0	145.3	42.7
J60	Programming and broadcasting activities	-0.2	-5.6	30.4	5.1	9.4
J61	Telecommunications	-4.1	1.2	5.3	4.3	3.6
J62	Computer programming, consultancy and related activities	-18.8	30.8	57.2	48.1	45.6
J63	Information service activities	42.1	14.4	60.8	29.2	33.3
M <sup>1</sup>	Professional, scientific and technical activities	4.7	-0.1	8.3	12.5	7.2
M69, M70.2	Legal and accounting activities, Management consultancy activities	-7.0	1.2	22.1	14.4	12.4
M71	Architectural and engineering activities; technical testing and analysis	8.4	-1.8	-8.1	9.1	-0.4
M73	Advertising and market research	2.7	-1.1	52.1	16.3	20.8
M74	Other professional, scientific and technical activities	9.4	54.6	52.0	70.3	59.2
N <sup>2</sup>	Administrative and support service activities	-4.0	5.2	23.4	22.3	17.1
N78	Employment activities	23.4	38.5	26.9	14.6	25.7
N79	Travel agency, tour operator reservation service and related activities	-73.2	-58.8	230.3	124.5	55.9
N80	Security and investigation activities	1.2	0.4	4.9	-4.7	0.0
N81.2	Cleaning activities	18.3	13.8	20.7	4.6	12.8
N82	Office administrative, office support and other business support activities	47.2	29.8	27.1	29.0	28.6

\*seasonally adjusted data

\*data for previous period are revised 1 excluding group 70.1 and divisions 72 i 75 2 excluding division 77 and groups 81.1 i 81.3

## Table 4: Quarterly value indices of other services turnover, 2015=100

Code	Activity- KD BiH 2010		20	2021			
KD BiH 2010			IV	Ι	П	111	
I, J, M, N	Total services	112.6	110.8	120.3	125.1	134.9	
I	Accommodation and food service activities	79.9	100.4	124.9	139.6	153.3	
155	Accommodation	59.8	77.1	101.2	115.7	124.7	
156	Food and beverage service activities	103.1	127.1	152.1	167.1	186.3	
J	Information and communication	107.6	108.4	118.4	123.4	125.5	
J58	Publishing activities	90.3	86.0	87.6	80.3	73.5	
J59	Motion picture, video and television programme production, sound recording and music publishing activities	45.2	70.8	82.4	83.4	110.8	
J60	Programming and broadcasting activities	117.6	124.1	126.7	130.0	129.8	
J61	Telecommunications	88.0	89.6	90.9	91.4	90.9	
J62	Computer programming, consultancy and related activities	194.1	184.6	246.1	271.2	287.5	
J63	Information service activities	282.4	326.8	289.1	364.3	364.6	
M1	Professional, scientific and technical activities	125.2	112.3	116.2	118.5	140.2	
M69, M70.2	Legal and accounting activities, Management consultancy activities	146.3	146.2	159.5	164.4	167.3	
M71	Architectural and engineering activities; technical testing and analysis	117.5	97.8	99.6	101.3	128.1	
M73	Advertising and market research	134.8	133.9	137.6	140.4	156.7	
M74	Other professional, scientific and technical activities	184.5	207.2	238.3	241.0	262.2	
$N^2$	Administrative and support service activities	137.9	134.1	145.1	145.6	164.0	
N78	Employment activities	136.0	147.8	156.1	154.5	155.6	
N79	Travel agency, tour operator reservation service and related activities	46.1	40.3	44.4	50.5	103.3	
N80	Security and investigation activities	134.4	129.0	128.6	127.8	128.3	
N81.2	Cleaning activities	122.0	129.5	130.0	136.8	127.9	
N82	Office administrative, office support and other business support activities	374.2	358.8	441.9	432.7	482.7	

\*seasonally adjusted data

\*data for previous period are revised 1 excluding group 70.1 and divisions 72 i 75

2 excluding division 77 and groups 81.1 i 81.3

#### Table 5: Other services turnover indicies - gross (non-adjusted) series

Code	BiH Activity- KD BiH 2010		growth rates			turnover indices 2015=100					
KD BiH 2010			<u>    2021</u>     2020	<u>III 2021</u> ø2020	111 2020	IV 2020	I 2021	II 2021	III 2021		
I, J, M, N	Total services	12.5	21.8	25.6	113.5	122.7	108.0	122.9	138.2		
I	Accommodation and food service activities	68.9	97.7	127.1	107.8	91.9	109.0	126.3	213.2		
155	Accommodation	98.8	116.0	165.9	91.7	66.2	87.9	99.7	198.1		
156	Food and beverage service activities	47.1	82.6	98.6	126.2	121.3	133.2	156.6	230.4		
J	Information and communication	5.8	15.6	19.4	110.1	117.6	108.4	120.3	127.3		
J58	Publishing activities	41.3	-19.2	12.2	118.8	86.8	75.1	68.0	96.0		
J59	Motion picture, video and television programme production, sound recording and music publishing activities	26.1	145.3	54.4	41.8	83.2	76.4	81.3	102.5		
J60	Programming and broadcasting activities	-6.3	5.1	4.1	117.8	149.3	101.3	132.2	123.8		
J61	Telecommunications	7.7	4.3	8.9	92.7	91.7	86.3	89.7	96.6		
J62	Computer programming, consultancy and related activities	3.6	48.1	47.0	182.8	225.7	211.4	261.4	270.7		
J63	Information service activities	-13.4	29.2	16.6	244.9	337.6	316.0	365.2	316.4		
M1	Professional, scientific and technical activities	6.1	12.5	11.0	114.0	135.9	100.6	120.9	128.3		
	Legal and accounting activities, Management consultancy activities	-10.3	14.4	7.2	136.4	154.2	150.7	173.9	156.0		
M71	Architectural and engineering activities; technical testing and analysis	11.7	9.1	6.5	104.0	123.7	86.3	101.6	113.5		
M73	Advertising and market research	3.5	16.3	22.0	130.1	159.0	109.3	146.1	151.2		
M74	Other professional, scientific and technical activities	26.0	70.3	58.8	162.6	225.7	254.5	219.8	276.9		
$N^2$	Administrative and support service activities	20.5	22.3	32.2	143.4	144.1	131.1	145.6	175.4		
N78	Employment activities	-0.3	14.6	18.7	134.6	158.7	145.4	154.9	154.3		
N79	Travel agency, tour operator reservation service and related activities	176.1	124.5	222.8	67.6	38.1	27.0	55.0	151.7		
N80	Security and investigation activities	5.0	-4.7	1.7	136.8	139.6	118.5	124.2	130.4		
N81.2	Cleaning activities	-3.1	4.6	7.1	122.5	134.8	115.7	132.2	128.1		
N82	Office administrative, office support and other business support activities	7.3	29.0	32.3	360.4	389.0	409.4	433.5	465.0		

\*data for previous period are revised 1 excluding group 70.1 and divisions 72 i 75 2 excluding division 77 i groups 81.1 i 81.3

Code KD BiH 2010	Activity - KD BiH 2010
Ι	Accommodation and food service activities
I55	Accommodation
I56	Food and beverage service activities
J	Information and communication
J58	Publishing activities
J59	Motion picture, video and television programme production, sound recording and music publishing activities
J60	Programming and broadcasting activities
J61	Telecommunications
J62	Computer programming, consultancy and related activities
J63	Information service activities
М	Professional, scientific and technical activities
M69	Legal and accounting activities
M70.1	Activities of head offices
M70.2	Management consultancy activities
M71	Architectural and engineering activities; technical testing and analysis
M72	Scientific research and development
M73	Advertising and market research
M74	Other professional, scientific and technical activities
M75	Veterinary activities
Ν	Administrative and support service activities
N77	Rental and leasing activities
N78	Employment activities
N79	Travel agency, tour operator reservation service and related activities
N80	Security and investigation activities
N81.1	Combined facilities support activities
N81.2	Cleaning activities
N81.3	Landscape service activities
N82	Office administrative, office support and other business support activities

# Appendix: Extract from Classification of Activities KD BiH 2010

## **METHODOLOGY NOTES**

#### Aim of the survey

Services statistics take an important place in the national economy and have a major role in recent decades. The reason for this is the large number of business entities engaged in services, especially in trade activities, and the fact they have a significant contribution in realized turnover of BiH.

Primary goal of other services statistics is to provide timely information on change of level of realized turnover and other relevant indicators. The other services turnover index is one of the indicators of economic activity in the country, which helps government bodies, and private sector enterprises in the decision-making process. It is also applied for the estimation of service sector output, household consumption, as well as in the calculation of national accounts. Survey methodology is completely harmonized with the one prescribed by Council Regulation (EC) No.1165/98 concerning short-term statistics from the 1998 (Annex D) and its amendments (hereinafter EU STS regulation) and with Eurostat recommendations for this statistical area.

#### Coverage

The survey comprises business entities/legal units which are, by the main activity, registered within service activities (sections: I- Accommodation and food service activities, J- Information and communication, M- Professional, scientific and technical activities (excluding group 70.1 and divisions 72 and 75), N- Administrative and support service activities (excluding division 77 and groups 81.1 and 81.3) KD BiH 2010). For the purpose of the survey, Classification of Activities in Bosnia and Herzegovina - KD BiH 2010 was used, and it is fully compliant with the European Classification of Economic Activities - NACE Rev. 2. The survey covers the entire territory of Bosnia and Herzegovina. Entrepreneurs are not included.

#### Sample design

In conducting survey on other services turnover in BiH the combined method of full coverage and stratified random sampling is used. The sample is divided into strata according to class of financial data (financial report of the previous year) and the activity of business entity (divisions of sections I, J, M, N - KD BiH 2010). As an additional stratification variable, the number of employees is used. The chosen sample for other services in 2021 is representative at the level of Bosnia and Herzegovina and at the level of the Federation of BiH, Republic of Srpska and District Brčko.

#### Data collection and processing

In conducting the survey the three statistical institutions in BiH participate. The main observation variable is the quarterly turnover of business entity, excluding VAT, which is in accordance with EU-STS regulation separately stated. Data collected from the reporting units, using the form K KPS USL 01, is the basis for the evaluation data for the total population. Aggregation of turnover at higher levels (division, section or special aggregates) of activity is carried out prior to the compilation of indices.

A series of quarterly turnover data from 2010 to 2013 are obtained by the combination of data from administrative sources and other statistical surveys. In the recalculation of historical series of data overlapping method was used. In parallel with the regular quarterly survey on other services turnover, conducted from 2015, data for reference quarters of 2014 are collected.

#### Index compilation

Other services turnover indices are expressed in nominal values and is calculated in relation to the new base (2015) year, which is applied in the calculation of the index from the first quarter of 2018. EU Regulation (EC) No. 472/2008 prescribes the application of the base 2015 from January 2018 in EU member states. The turnover index is expressed in current prices (the impact of price changes has not been eliminated).

#### Seasonal and working day adjustment of index

Statistical institutions in BiH, considering data dissemination in the EU, are publishing indices in the following forms:

- original (unadjusted) indices,
- seasonally adjusted indices (SA seasonally adjusted) and
- calendar adjusted indices (WDA- working-day adjusted)

Since the seasonally and calendar adjusted indices are far more significant and representative for the users of statistical data, they are listed in tabular form.

Seasonal adjustment means that the data are adjusted for seasonal influences and calendar days. Quarterly indices and growth rates are, according to Eurostat's recommendations, presented and interpreted in seasonally adjusted form.

Calendar adjustment implies that the data are adjusted for the impact of calendar and work days. The data that are compared with the data from the same period of the previous year are presented and interpreted in the calendar adjusted form of an index or growth rate. When these calendar effects significantly affect the observed time series, it is necessary to remove them.

Calendar and seasonal adjustment are performed in the JDemetra+ application (version 2.2.1) using the TRAMO-SEATS method in the series of monthly data and in accordance with the Eurostat guidelines.

Because of the characteristics of the applied method of adjustment, adding new quarterly observations in the series may lead to a certain change to the earlier, already published seasonally and calendar-adjusted index series.

#### Data dissemination

Results of the survey are expressed in the form of indices and growth rates and since 2017 are published on a regular quarterly basis in the form of press releases on the website of the Agency for Statistics of BiH (www.bhas.gov.ba). The presentation and interpretation of the index is completely in line with those prescribed by EU-STS regulation allowing national and international users to compare the BiH distributive trade index with indices of other countries.

#### Data revision

Regular press releases on other services turnover indices are published in the quarterly dynamics and contain preliminary data. Data revision implies that the data for the previous quarter (t-1) are revised in accordance with new information, and it is possible that the data published after revision differ from previously published, preliminary data. In the press release is clearly stated on which data are used so that users of statistical data can properly interpret them. For any change of the data and the reasons for doing that, users will be informed in an appropriate and transparent manner, in regular quarterly press releases and other publications for the public as well as on the website of the Agency for Statistics of BiH.

#### Definitions

Turnover is the total invoiced amount that a business entity invoice to third parties for goods sold or service provided during the reference period, and it corresponds to the market value. Includes costs associated with the sale, transferred to the customer, even if these amounts are stated separately on invoices. Value Added Tax (VAT) is excluded from the turnover.

#### Abbreviations

EU- European Union Eurostat- Statistical Office of the European Communities KD BiH 2010- Classification of activities of Bosnia and Herzegovina 2010 NACE Rev.2- European Classification of economic Activities SBR- Statistical Business Register STS – Short Term Business Statistics - no occurrence

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