#### **BOSNIA AND HERZEGOVINA** AGENCY FOR STATISTICS OF BOSNIA AND HERZEGOVINA



# FIRST RELEASE





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YEAR XIV

SARAJEVO, 03/02/2021

**NUMBER 12** 

# ECONOMIC STATISTICS

## Turism, December 2020

In December 2020 tourists realised 39,585 tourist arrivals in Bosnia and Hercegovina which represent the increase by 35.7% as compared to November 2020 and decrease by 58.9% as compared to December 2019. Tourists realised 80,938 tourist nights which represent the increase by 26.4% as compared to November 2020 and decrease by 58,1% as compared to December 2019. Domestic tourists share of total number of overnight stays was 62.7% and foreign tourists share was 37.3%.

The number of domestic tourist nights increased by 20.1% as compared to November 2020 and decreased by 30.9% as compared to December 2019. Foreign tourist nights increased by 38.6% as compared to November 2020 and decreased by 74.7% as compared to December 2019.

Concerning the structure of foreign tourist nights in December 2020, the most of them (68.5%) were realised by tourists from: United Arabien Emirates (25.2%), Serbia (20.2%), Croatia (11.9%), Turkey (4.5%), Montenegro (3.5%), and Slovenia (3.2%). Tourists from other countries realised 31.5% of tourist nights.

Regarding the average detention of foreign tourist stays in our country on the first place comes: Iran wiht average stay by 11.9 nights, Poland with 4.9 nights, Greece with 4.6 nights, Kuwait with 4.0 nights and Portugal and Belgium by with 3.9 nights.

Available rooms, apartments and camping sites for tourists in Bosnia and Herzegovina in December 2020 amounted to 14.946 which is 22.0% decrease compared to December 2019. Number of available beds was 32.027 beds, which is decrease by 21.7%, compared to the same month of 2019.

In December 2020, in the activity - Hotels and similar accommodation, number of rooms and apartments available to tourists amounted to 13,816, which is an decrease of 19.9% compared to December 2019., and number of available beds amounted to 28.497 which is an decrease of 19.9%, compared to the same month of the previous year.

Net occupancy rate of permanent beds in December 2020 was 8,9%.

According to the type of accommodation facility the highest number of nights was recorded in Hotels and similar accommodation with share of 96.6%.



Table 1: Tourist arrivals and nights

|                  |           |         | Arrivals |                                |                                 |           |         | XII 2020 |                                |                                 |                             |   |
|------------------|-----------|---------|----------|--------------------------------|---------------------------------|-----------|---------|----------|--------------------------------|---------------------------------|-----------------------------|---|
|                  | XII 2019* | XI 2020 | XII 2020 | Indices<br>XII 2020<br>XI 2020 | Indices<br>XII 2020<br>XII 2019 | XII 2019* | XI 2020 | XII 2020 | Indices<br>XII 2020<br>XI 2020 | Indices<br>XII 2020<br>XII 2019 | Structure<br>of nights<br>% | Average<br>number of<br>nihgts by<br>arrivals |
| TOTAL            | 96.326    | 29.176  | 39.585   | 135,7                          | 41,1                            | 192.968   | 64.051  | 80.938   | 126,4                          | 41,9                            | 100,0                       | 2,0   |
| Domestic tourist | 39.435    | 19.602  | 27.311   | 139,3                          | 69,3                            | 73.433    | 42.256  | 50.737   | 120,1                          | 69,1                            | 62,7                        | 1,9   |
| Foreign tourist  | 56.891    | 9.574   | 12.274   | 128,2                          | 21,6                            | 119.535   | 21.795  | 30.201   | 138,6                          | 25,3                            | 37,3                        | 2,5   |

<sup>\*</sup> final data

Tourist arrivals by months December 2019. - December 2020.

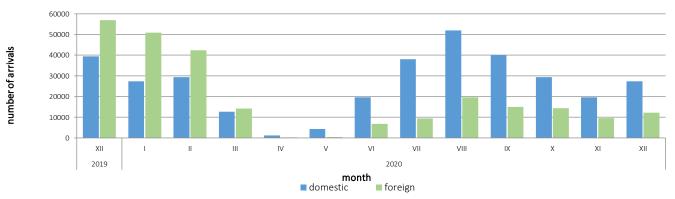


Table 2: Foreign tourist arrivals and nights, by country of residence

|                         |           |         | Arrivals |                                |                                 |           |         | XII 2020 |                                |                                 |                             |   |
|-------------------------|-----------|---------|----------|--------------------------------|---------------------------------|-----------|---------|----------|--------------------------------|---------------------------------|-----------------------------|---|
|                         | XII 2019* | XI 2020 | XII 2020 | Indices<br>XII 2020<br>XI 2020 | Indices<br>XII 2020<br>XII 2019 | XII 2019* | XI 2020 | XII 2020 | Indices<br>XII 2020<br>XI 2020 | Indices<br>XII 2020<br>XII 2019 | Structure<br>of nights<br>% | Average<br>number of<br>nights by<br>arrivals |
| Total                   | 56.891    | 9.574   | 12.274   | 128,2                          | 21,6                            | 119.535   | 21.795  | 30.201   | 138,6                          | 25,3                            | 100,0                       | 2,5   |
| Foreign tourist Albania | 227       | 30      | 21       | 70,0                           | 9,3                             |           | 71      | 60       | 84,5                           | 16,7                            | 0,2                         | 2,9   |
| Austria                 | 2.003     | 210     | 322      | 153,3                          | 16,1                            | 4.449     | 470     | 704      | 149,8                          | 15,8                            | 2,3                         | 2,2   |
| Belgium                 | 210       | 91      | 51       | 56,0                           | 24,3                            | 542       | 152     | 198      | 130,3                          | 36,5                            | 0,7                         | 3,9   |
| Bulgaria                | 502       | 61      | 66       | 108,2                          | 13,1                            | 1.054     | 259     | 239      | 92,3                           | 22,7                            | 0,8                         | 3,6   |
| Montenegro              | 1.653     | 306     | 645      | 210,8                          | 39,0                            | 3.243     | 558     | 1.067    | 191,2                          | 32,9                            | 3,5                         | 1,7   |
| Czech Republic          | 195       | 95      | 59       | 62,1                           | 30,3                            | 330       | 193     | 111      | 57,5                           | 33,6                            | 0,4                         | 1,9   |
| Denmark                 | 154       | 22      | 34       | 154,5                          | 22,1                            | 399       | 57      | 107      | 187,7                          | 26,8                            | 0,4                         | 3,1   |
| Estonia                 | 13        | 23      | 8        | 34,8                           | 61,5                            | 27        | 149     | 19       | 12,8                           | 70,4                            | 0,1                         | 2,4   |
| Finland                 | 55        | 5       | 7        | 140,0                          | 12,7                            | 118       | 37      | 24       | 64,9                           | 20,3                            | 0,1                         | 3,4   |
| France                  | 305       | 61      | 126      | 206,6                          | 41,3                            | 605       | 114     | 346      | 303,5                          | 57,2                            | 1,1                         | 2,7   |
| Greece                  | 96        | 40      | 12       | 30,0                           | 12,5                            | 172       | 238     | 55       | 23,1                           | 32,0                            | 0,2                         | 4,6   |
| Netherlands             | 410       | 62      | 86       | 138,7                          | 21,0                            | 901       | 136     | 206      | 151,5                          | 22,9                            | 0,7                         | 2,4   |
| Croatia                 | 15.115    | 1.739   | 1.648    | 94,8                           | 10,9                            | 33.941    | 3.241   | 3.583    | 110,6                          | 10,6                            | 11,9                        | 2,2   |
| Ireland                 | 94        | 3       | 11       | 366,7                          | 11,7                            | 158       | 3       | 37       | 1233,3                         | 23,4                            | 0,1                         | 3,4   |
| Iceland                 | 7         | =       | 1        | =                              | 14,3                            | 11        | =       | 7        | -                              | 63,6                            | 0,0                         | 7,0   |
| Italy                   | 1.705     | 335     | 124      | 37,0                           | 7,3                             | 4.365     | 787     | 365      | 46,4                           | 8,4                             | 1,2                         | 2,9   |
| Cyprus                  | 3         | 2       | 2        | 100,0                          | 66,7                            | 12        | 3       | 2        | 66,7                           | 16,7                            | 0,0                         | 1,0   |
| Latvia                  | 8         | 26      | 3        | 11,5                           | 37,5                            | 14        | 170     | 11       | 6,5                            | 78,6                            | 0,0                         | 3,7   |
| Lithuania               | 16        | 2       | 9        | 450,0                          | 56,3                            | 33        | 6       | 34       | 566,7                          | 103,0                           | 0,1                         | 3,8   |
| Luxembourg              | 73        | 5       | 33       | 660,0                          | 45,2                            | 199       | 8       | 103      | 1287,5                         | 51,8                            | 0,3                         | 3,1   |

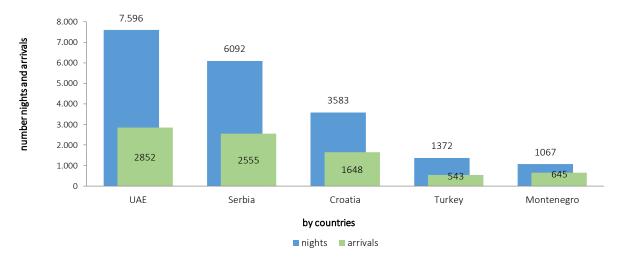
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|                            |           |          |          |                                       |                           |           |          | (continued) |                                |                           |                             |   |
|----------------------------|-----------|----------|----------|---------------------------------------|---------------------------|-----------|----------|-------------|--------------------------------|---------------------------|-----------------------------|---|
|                            | Arrivals  |          |          |                                       |                           |           |          |             | XII 2020                       |                           |                             |   |
|                            | XII 2019* | XI 2020  | XII 2020 | Indices<br><u>XII 2020</u><br>XI 2020 | Indices XII 2020 XII 2019 | XII 2019* | XI 2020  | XII 2020    | Indices<br>XII 2020<br>XI 2020 | Indices XII 2020 XII 2019 | Structure<br>of nights<br>% | Average<br>number of<br>nihgts by<br>arrivals |
| Hungary                    | 747       | 40       | 68       | 170,0                                 | 9,1                       | 1.854     | 195      | 207         | 106,2                          | 11,2                      | 0,7                         | 3,0   |
| Malta                      | 3         | =        | _        | _                                     | _                         | 6         | _        | _           | _                              | _                         | _                           | _   |
| Norway                     | 188       | 10       | 14       | 140,0                                 | 7,4                       | 352       | 54       | 38          | 70,4                           | 10,8                      | 0,1                         | 2,7   |
| Germany                    | 2.417     | 227      | 394      | 173,6                                 | 16,3                      | 6.192     | 666      | 917         | 137,7                          | 14,8                      | 3,0                         | 2,3   |
| Poland                     | 372       | 35       | 59       | 168,6                                 | 15,9                      | 858       | 88       | 289         | 328,4                          | 33,7                      | 1,0                         | 4,9   |
| Portugal                   | 53        | 7        | 12       | 171,4                                 | 22,6                      | 95        | 23       | 47          | 204,3                          | 49,5                      | 0,2                         | 3,9   |
| Romania                    | 206       | 26       | 52       | 200,0                                 | 25,2                      | 862       | 81       | 164         | 202,5                          | 19,0                      | 0,5                         | 3,2   |
| Russian                    |           |          |          |                                       |                           |           |          |             |                                |                           |                             |   |
| Federation                 | 254       | 75       | 101      | 134,7                                 | 39,8                      | 624       | 314      | 332         | 105,7                          | 53,2                      | 1,1                         | 3,3   |
| Macedonia <sup>1)</sup>    | 690       | 73       | 121      | 165,8                                 | 17,5                      | 1.321     | 176      | 250         | 142,0                          | 18,9                      | 0,8                         | 2,1   |
| Slovakia                   | 91        | 27       | 19       | 70,4                                  | 20,9                      | 194       | 47       | 29          | 61,7                           | 14,9                      | 0,1                         | 1,5   |
| Slovenia                   | 4.711     | 242      | 374      | 154,5                                 | 7,9                       | 9.967     | 476      | 967         | 203,2                          | 9,7                       | 3,2                         | 2,6   |
| Serbia                     | 7.890     | 1.975    | 2.555    | 129,4                                 | 32,4                      | 15.832    | 3.963    | 6.092       | 153,7                          | 38,5                      | 20,2                        | 2,4   |
| Spain                      | 166       | 30       | 47       | 156,7                                 | 28,3                      | 366       | 62       | 167         | 269,4                          | 45,6                      | 0,6                         | 3,6   |
| Switzerland<br>(including  | 887       | 101      | 379      | 375,2                                 | 42,7                      | 1.966     | 235      | 785         | 334,0                          | 39,9                      | 2,6                         | 2,1   |
| Sweden                     | 487       | 51       | 51       | 100,0                                 | 10,5                      | 1.027     | 114      | 150         | 131,6                          | 14,6                      | 0,5                         | 2,9   |
| Turkey                     | 1.929     | 571      | 543      | 95,1                                  | 28,1                      | 3.822     | 1.055    | 1.372       | 130,0                          | 35,9                      | 4,5                         | 2,5   |
| United Kingdom             | 398       | 57       | 99       | 173,7                                 | 24,9                      | 906       | 194      | 280         | 144,3                          | 30,9                      | 0,9                         | 2,8   |
| Ukraine                    | 85        | 41       | 53       | 129,3                                 | 62,4                      | 154       | 50       | 140         | 280,0                          | 90,9                      | 0,5                         | 2,6   |
| Other European             |           |          |          |                                       |                           |           |          |             |                                |                           |                             | 2,5   |
| countries                  | 111       | 5        | 43       | 860,0                                 | 38,7                      | 203       | 12       | 107         | 891,7                          | 52,7                      | 0,4                         |   |
| Egypt<br>South Africa      | 92        | 4        | 20       | 500,0                                 | 21,7                      | 276       | 8        | 23          | 287,5                          | 8,3                       | 0,1                         | 1,2   |
|                            | 6         | 2        | 1        | 50,0                                  | 16,7                      | 15        | 3        | 1           | 33,3                           | 6,7                       | 0,0                         | 1,0   |
| countries                  | 90        | 44       | 101      | 229,5                                 | 112,2                     | 494       | 136      | 228         | 167,6                          | 46,2                      | 0,8                         | 2,3   |
| Canada<br>USA              | 111       | 12       | 19       | 158,3                                 | 17,1                      | 226       | 22       | 54          | 245,5                          | 23,9                      | 0,2                         | 2,8   |
| Other Northern             | 1.008     | 329      | 253      | 76,9                                  | 25,1                      | 1.954     | 675      | 497         | 73,6                           | 25,4                      | 1,6                         | 2,0   |
| American                   | 20        | 2        | 1        | 50,0                                  | 5,0                       | 35        | 19       | 9           | 47,4                           | 25,7                      | 0,0                         | 9,0   |
| Brazil                     | 57        | 12       | 12       | 100,0                                 | 21,1                      | 144       | 91       | 25          | 27,5                           | 17,4                      | 0,1                         | 2,1   |
| Other Southern             | 127       | 28       | 11       | 39,3                                  | 8,7                       | 302       | 48       | 40          | 83,3                           | 13,2                      | 0,1                         | 3,6   |
| and Central<br>Bahrain     | 136       | 19       | 60       | 315,8                                 |                           | 411       | 70       | 212         | 302,9                          | 51,6                      | 0,7                         | 3,5   |
| India                      | 136       | 19       | 19       |                                       | 44,1                      | 267       | 17       | 34          | 200,0                          |                           |                             |   |
| Iran                       | 41        | 48       | 7        | 190,0<br>14,6                         | 15,0<br>17,1              | 315       | 276      | 83          | 30,1                           | 12,7<br>26,3              | 0,1<br>0,3                  | 1,8<br>11,9                                   |
| Israel                     | 26        | 44       | 78       | 177,3                                 | 300,0                     | 45        | 104      | 152         | 146,2                          | 337,8                     | 0,5                         | 1,9   |
|                            | 158       | 44       | 17       | 425,0                                 | 10,8                      | 271       | 60       | 53          | 88,3                           | 19,6                      | 0,3                         |   |
| Japan<br>Republic of Korea |           | 1        | 5        | 500,0                                 | 0,8                       | 674       | 1        | 6           | 600,0                          | 0,9                       | 0,0                         | 3,1<br>1,2                                    |
|                            | 261       | 54       | 72       |                                       |                           | 836       | 160      |             | 80,0                           |                           |                             |   |
| Qatar<br>China             | 2.316     | 54<br>67 | 72<br>91 | 133,3<br>135,8                        | 27,6<br>3,9               | 2.977     | 122      | 128<br>172  | 80,0<br>141,0                  | 15,3<br>5,8               | 0,4<br>0,6                  | 1,8<br>1,9                                    |
| Kuwait                     | 120       | 168      | 142      | 84,5                                  | 118,3                     | 457       | 708      | 569         | 80,4                           | 124,5                     | 1,9                         | 4,0   |
| Malaysia                   | 2.367     | _        | 1        | -                                     | 0,0                       | 2.836     | -        | 1           | _                              | 0,0                       | 0,0                         | 1,0   |
| Oman                       | 153       | 74       | 96       | 129,7                                 | 62,7                      | 406       | 163      | 287         | 176,1                          | 70,7                      | 1,0                         | 3,0   |
| Saudi Arabia               | 406       | 10       | 21       | 210,0                                 | 5,2                       | 1.063     | 43       | 43          | 100,0                          | 4,0                       | 0,1                         | 2,0   |
| United Arab                | 1.080     | 1.816    | 2.852    | 157,0                                 | 264,1                     | 3.225     | 4.282    | 7.596       | 177,4                          | 235,5                     | 25,2                        | 2,7   |
| Other Asian                | 2.802     | 84       | 108      | 128,6                                 | 3,9                       | 4.181     | 265      | 319         | 120,4                          | 7,6                       | 1,1                         | 3,0   |
| Australia<br>New Zealand   | 196<br>28 | 8<br>22  | 11<br>24 | 137,5<br>109,1                        | 5,6<br>85,7               | 530<br>48 | 41<br>22 | 29<br>29    | 70,7<br>131,8                  | 5,5<br>60,4               | 0,1<br>0,1                  | 2,6<br>1.2                                    |
|                            |           |          | 24       | 109,1                                 | 85,/                      |           |          | 29          | 131,8                          | 00,4                      |                             | 1,2   |
| Other countries of         | 10        | 1        | _        |                                       | _                         | 13        | 2        |             |                                | _                         | _                           | _   |

<sup>1)</sup> previous FYR of Macedonia

<sup>\*</sup>final data

# For eign tourist nights and arrivals, by country of residence , December 2020.



| Table 3:Tourist arrivals and nights according to the classification of activities 1) |           |         |          |                                       |                           |           |         |          |                                       |                           |                             |
|--|-----------|---------|----------|---------------------------------------|---------------------------|-----------|---------|----------|---------------------------------------|---------------------------|-----------------------------|
|  |           |         | XII 2020 |                                       |                           |           |         |          |                                       |                           |                             |
|  | XII 2019* | XI 2020 | XII 2020 | Indices<br><u>XII 2020</u><br>XI 2020 | Indices XII 2020 XII 2019 | XII 2019* | XI 2020 | XII 2020 | Indices<br><u>XII 2020</u><br>XI 2020 | Indices XII 2020 XII 2019 | Structure<br>of nights<br>% |
| Total  | 96.326    | 29.176  | 39.585   | 135,7                                 | 41,1                      | 192.968   | 64.051  | 80.938   | 126,4                                 | 41,9                      | 100,0                       |
| Hotels and similar accommodation   | 92.628    | 28.113  | 38.615   | 137,4                                 | 41,7                      | 180.502   | 59.694  | 78.160   | 130,9                                 | 43,3                      | 96,6                        |
| Holiday and other short-stay accommodation   | 2.794     | 872     | 866      | 99,3                                  | 31,0                      | 5.787     | 2.373   | 2.271    | 95,7                                  | 39,2                      | 2,8                         |
| Camps and camping grounds  | 235       | 46      | 55       | 119,6                                 | 23,4                      | 497       | 110     | 104      | 94,5                                  | 20,9                      | 0,1                         |
| Other accommodation  | 669       | 145     | 49       | 33,8                                  | 7,3                       | 6.182     | 1.874   | 403      | 21,5                                  | 6,5                       | 0,5                         |
| Domestic tourist   | 39.435    | 19.602  | 27.311   | 139,3                                 | 69,3                      | 73.433    | 42.256  | 50.737   | 120,1                                 | 69,1                      | 62,7                        |
| Hotels and similar accommodation   | 37.595    | 18.713  | 26.471   | 141,5                                 | 70,4                      | 65.823    | 38.541  | 48.537   | 125,9                                 | 73,7                      | 60,0                        |
| Holiday and other short-stay accommodation   | 1.286     | 739     | 757      | 102,4                                 | 58,9                      | 2.101     | 1.849   | 1.755    | 94,9                                  | 83,5                      | 2,2                         |
| Camps and camping grounds  | 53        | 11      | 34       | 309,1                                 | 64,2                      | 123       | 17      | 42       | 247,1                                 | 34,1                      | 0,1                         |
| Other accommodation  | 501       | 139     | 49       | 35,3                                  | 9,8                       | 5.386     | 1.849   | 403      | 21,8                                  | 7,5                       | 0,5                         |
| Foreign tourist  | 56.891    | 9.574   | 12.274   | 128,2                                 | 21,6                      | 119.535   | 21.795  | 30.201   | 138,6                                 | 25,3                      | 37,3                        |
| Hotels and similar accommodation   | 55.033    | 9.400   | 12.144   | 129,2                                 | 22,1                      | 114.679   | 21.153  | 29.623   | 140,0                                 | 25,8                      | 36,6                        |
| Holiday and other short-stay accommodation   | 1.508     | 133     | 109      | 82,0                                  | 7,2                       | 3.686     | 524     | 516      | 98,5                                  | 14,0                      | 0,6                         |
| Camps and camping grounds  | 182       | 35      | 21       | 60,0                                  | 11,5                      | 374       | 93      | 62       | 66,7                                  | 16,6                      | 0,1                         |
| Other accommodation  | 168       | 6       | =        |                                       |                           | 796       | 25      | =        |                                       | _                         |                             |

<sup>1)</sup> The Classification of Economic Activities of BiH 2010

<sup>\*</sup>final data

Table 4: Tourist arrivals and nights, by organisation of tourist arrivals

|                  |                  | ]        | Individual a                    | rrangemen      | t        | Organised trip                  |           |               |                                 |                |          |                                 |  |
|------------------|------------------|----------|---------------------------------|----------------|----------|---------------------------------|-----------|---------------|---------------------------------|----------------|----------|---------------------------------|--|
|                  | Arrivals tourist |          |                                 | Nights tourist |          |                                 | A         | rrivals touri | ist                             | Nights tourist |          |                                 |  |
|                  | XII 2019*        | XII 2020 | Indices<br>XII 2020<br>XII 2019 | XII 2019*      | XII 2020 | Indices<br>XII 2020<br>XII 2019 | XII 2019* | XII 2020      | Indices<br>XII 2020<br>XII 2019 | XII 2019*      | XII 2020 | Indices<br>XII 2020<br>XII 2019 |  |
| Total            | 71.682           | 36.290   | 50,6                            | 137.038        | 72.754   | 53,1                            | 24.644    | 3.295         | 13,4                            | 55.930         | 8.184    | 14,6                            |  |
| Domestic tourist | 32.242           | 25.008   | 77,6                            | 58.414         | 45.682   | 78,2                            | 7.193     | 2.303         | 32,0                            | 15.019         | 5.055    | 33,7                            |  |
| Foreign tourist  | 39.440           | 11.282   | 28,6                            | 78.624         | 27.072   | 34,4                            | 17.451    | 992           | 5,7                             | 40.911         | 3.129    | 7,6                             |  |

<sup>\*</sup> final data

#### **NOTES ON METHODOLOGY**

#### The purpose of the statistical survey

The purpose of the statistical survey is to monitor the tourist activity realised in commercial accommodation establishments and to provide internationally comparable BiH's statistics of tourism in accordance with current EU Regulations for the tourism statistics.

#### Observation units

Observation units are all business entities /legal units which are, by the main activity, registered in accommodation activity (division 55 - KD BiH 2010), persons as well as households that rent accommodation establishments to tourists. For the purpose of the survey, Classification of Activities in Bosnia and Herzegovina - KD BiH 2010 was used, and it is fully compliant with the European Classification of Economic Activities - NACE Rev. 2.

#### Coverage

Reporting units are all business entities (enterprises, entrepreneurs, institutions, associations etc.) and parts thereof engaged in providing accommodation servi in tourism registered according to the CA BiH 2010 under section: 55.1 (hotels and similar accommodation), 55.2 (holiday and other short - stay accommodation), 55.3 (camps and camping grounds), 55.9 (other includes uncategorised accommodation), health institutions for their facilities in which persons stay for medical rehabilitation (costs are on persons themselves), business entities and parts thereof engaged in tourist stay in rural households, houses, camps, apartments and rooms directly rented by private persons/households. Survey covers the entire territory of Bosnia and Herzegovina.

### Source and methods of data collection

Data on turnover of tourists (number of tourist arrivals and tourist nights) are collected from regular monthly report (TU-11 form). Reports are usually made on the basis of reception records in guest books, entities and their parts engaged in organising and arranging of tourists.

#### Data revision

Regular press releases on tourism are published in monthly dynamics and contain preliminary / first results until the final data are published.

The first regular revision of data implies that, when publishing data for the next month, the published data from the previous month (t-1) are revised in accordance with the information submitted by the reporting unit. The second regular revision of previously published data is the annual revision, which includes all changes in the data submitted after the first revision, in order to ensure the accuracy of the published data.

The press release clearly indicates what the data are, so that users of the statistics can interpret them correctly. If new statistical standards and concepts are introduced, changes in the research methodology are made, it is necessary to revise the data to ensure the consistency and comparability of data from previous historical series and new data series. Users will be informed about changes in data and reasons in an appropriate and transparent manner, in regular monthly press releases and other publications for the public, as well as on the website of the BiH Agency for Statistics (www.bhas.gov.ba).

#### **Definitions**

**Tourism** means the activity of visitors taking a trip to a main destination outside their usual environment for less than a year, for leisure, business or other personal purpose other than to be employed by a resident entity in the place visited.

**Tourist** is every person who, outside his place of permanent residence, spends one night in a hotel or some other accommodation facility for reasons of rest, recreation, health, study, sport, religion, family, business, public tasks or meeting. Tourist is registered in every place or establishment where he stays and, therefore, in case of change of place or

establishment, he must register again, which results in data ambiguity. Consequently, the statistics registers the number of tourist arrivals, not the number of tourists.

**Residence** is a place where a person came with the intention of permanent stay. Tourist is registered in every place or establishment where he stays and, therefore, in case he/she changes the place or establishment, he/she must register again, which results in data ambiguity. Consequently, the statistics register the number of tourist arrivals and not the number of tourists.

**Domestic tourist** is a person with permanent residence in the BiH who spends at least one night in a hotel or same other accommodation establishment outside their place or residence.

**Foreign tourist** is every person with permanent residence outside in BiH who temporarily resides in BiH and who spends at least one night in a hotel or same other accommodation establishment.

**Tourist arrivals** refer to the number of persons (tourists) who arrived and registered their stay in an accommodation establishment.

**Tourist nights** refer to every registered overnight stay of a person (tourist) in an accommodation establishment.

**Accommodation capacities** are presented as the number of rooms, apartments and camping sites, and the number of permanent beds.

**Permanent beds** are those that are regularly ready-made for renting to guests.

**Occupancy rate of permanent beds (net)** in the reference period is obtained by dividing the total number of nights by the number of beds on offer and the number of days when the beds are actually available for use during the reference period. The data are expressed as a percentage.

**Organization of tourist arrivals** represent the way of organising touristic arrangements. Depending on the way of organising, touristic arrangement can be individual on organised (travel agencier).

#### **Symbols**

- no occurrence

0.0 value not zero but less than 0.05 unit of measure use

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